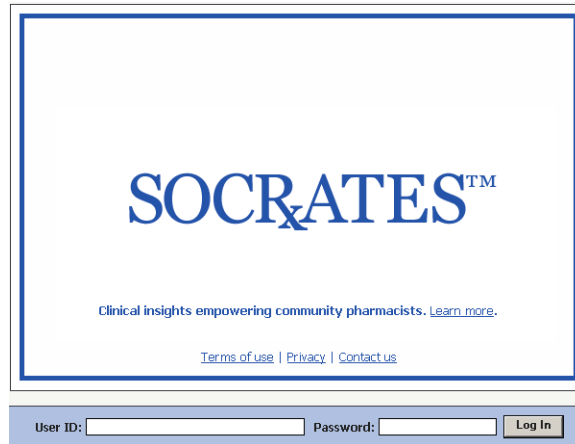




Quick Starter Guide to SocRates™

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Welcome to SocRates™ SocRates™ is the program used by community pharmacies to manage counseling sessions for enrolled [patients](#). It tracks a patient's medications and allergies so you can counsel patients on any possible complications of drug interactions. Once searching for and contacting the patient to establish an initial counseling session, you can track the communications such as their follow-ups, wrap ups and opt outs so you can provide support for adherence and omissions. Through a few clicks of a mouse, you can easily find your scheduled work for the day and begin to counsel and follow-up with patients that reside in your queue.

Getting Started

In order to get started, you will initially need to register the SocRates™ software. This registration process is necessary only once or when a new installation of SocRates™ is installed on your computer.

Note: As part of this process, ensure your browser allows pop-ups, your **cookies are enabled** and that the latest version of **Java Script** is downloaded.

1. **Register your Software** by visiting www.socrxates.medco.com.

Result: The SocRates™ pop-up Register screen displays.

2. Enter the required information in the following fields:

- a. NCPDP - Pharmacy's 7 digit service provider ID.
- b. Pin #
- c. User ID
- d. Password

3. Press **Register**.

Result: The cookies on your computer store this information. The next time you access www.socrxates.medco.com you go directly to the Login screen.

1. **Log into the System.**

Result: The SocRates™ Login page displays.

If the **Register** page displays, see **Register your Software**.

2. Enter the required information in the following fields:

- a. User ID

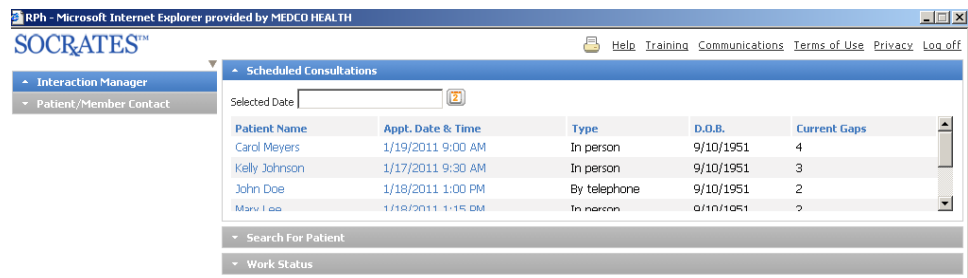
b. Password

3. Press **Log In**.

Result: Upon successful login, the **Queue Monitor** screen displays. If you receive an error, contact Pharmacy Services at 1-800-922-1557.

More Information

For **More Information** including training materials and help, visit the [Help](#) or [Training](#) link found at the top right of each of the Pega screens.



The screenshot shows a web browser window titled "RPh - Microsoft Internet Explorer provided by MEDCO HEALTH". The page header includes the "SOCRATES" logo and navigation links for Help, Training, Communications, Terms of Use, Privacy, and Log off. The main content area is titled "Scheduled Consultations" and features a "Selected Date" input field with a calendar icon. Below this is a table with the following data:

Patient Name	Appt. Date & Time	Type	D.O.B.	Current Gaps
Carol Meyers	1/19/2011 9:00 AM	In person	9/10/1951	4
Kelly Johnson	1/17/2011 9:30 AM	In person	9/10/1951	3
John Doe	1/18/2011 1:00 PM	By telephone	9/10/1951	2
Mark Lee	1/19/2011 1:15 PM	In person	9/10/1951	2

Below the table are two expandable sections: "Search For Patient" and "Work Status".

Per Abbie's suggestion, Include this in the Help