

[Effectiveness of course structure]

**Please select all of the following that are true of your use of the course:**

1. The course instructions were clear and easy to follow
2. I was able to navigate through the course without problems or confusion about what to do next
3. I knew what was required to successfully complete the course

[Effectiveness of Scenarios]

**Please select the choice that best describes your reaction to the scenarios presented in the course. Please check all that apply.**

1. The scenarios helped me to see how the information presented could be used in my day to day job
2. I would rather skip scenarios and just have the information
3. I liked the practice offered by the scenarios, but there were too many

[Engaging Interest]

**Did this course keep your interest? Please check all that apply.**

1. Yes, I liked the variety of activities throughout the course
2. Yes, I could see how the information would help me with my job
3. Yes, I liked the graphics, audio, navigation and general style of the course
4. No, it took too long to get to the point and I would prefer a simpler approach
5. No, I was distracted by the graphics, audio, navigation and general style of the course

[Level 3-knowledge transfer/application]

**You believe you are more capable of selling this service/solution after the training.**

1. Strongly agree
2. Agree
3. Unknown
4. Disagree
5. Strongly disagree

[Overall Impression]

**What did you enjoy about the course?**

[Overall Impression]

**What are your ideas to make the course better?**